

One Temple Drive, Tuxedo Park, New York 10987

March 12, 2018

## Dear Tuxedo Town Residents;

www.tuxedogov.org

I wanted to take a moment to address the recent major nor'easter that hit our area last week. As you are aware, we were hit very hard by this storm. During a good part of the day the snow piled up at a rate of 5" per hour with complete whiteout conditions. Keeping up with the storm was quite a challenge, particularly since this was the first major storm since our department experienced personnel cuts. We utilized all six full time highway employees along with three part time seasonal employees and one volunteer. The men worked for 27 hours straight before they were sent home for 5 hours of rest and then returned to work for another 8 hour shift. While they tried to give attention to all roadways in town they also needed to focus on keeping the main roads and arteries open. They worked tirelessly and continue to do so to this day, moving snow out of the main areas of town and relocating it out of the way.

I do apologize to those of you who had to wait for an extended period of time to have your roads cleared and assure you that we are working on the process to ensure that this does not happen again in the future.

We truly appreciate your patience and understanding.

Robert Dollbaum

Highway Superintendent